

# Working together for a safer London

#### TERRITORIAL POLICING

# The Licensing Authority

Brent Civic Centre Engineers Way Wembley Middlesex HA9 0FJ

Your ref: 17655

Our ref: 01QK/603/19/2965NW

# **Brent Borough Licensing Department**

Harrow Police Station 74, Northolt Road Harrow Middlesex HA2 0DN

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Date: 31st October 2019

Police representations to the Premises Licence application for "Le Gaga Ltd., First floor, 3 Abercorn Commercial Centre, Wembley, HAO 1AN.

I certify that I have considered the application shown above and I wish to make representations that the likely effect of the grant of the application is detrimental to the Council's Licensing Objectives for the reasons indicated below.

I am of the opinion that the risk to the Council's objectives can be mitigated by removing the requested variations or attaching conditions to the Licence as shown below.

If these conditions were accepted in full **I would** withdraw my representation.

Police Officer: Gary Norton Licensing Constable PC 2965NW

An officer of the Metropolitan Police, in whose area the premises are situated, who is authorised for the purposes of exercising its statutory function as a 'Responsible Authority' under the Licensing Act 2003.

The application has been made for a new premises licence under section 17 of the Licensing Act 2003.

The Police representations are primarily concerned with crime and disorder, anti-social behaviour, protecting children from harm and public safety.

Having visited the area around the proposed site in late October 2019, there are concerns how a large capacity late night entertainment venue would impact the local residents situated directly across from the premises on Manor Farm Road. The later the opening time; the longer the supply of alcohol that can take place and the greater the chances of patrons leaving in an inebriated, or drunken state. This in turn can lead to more crime and ASB impacting the area and local residents.

Page 5 of the application gives the general description of the premises as: "WE ARE AN EVENT COMPANY ORGANISING WEDDINGS/CHRISTENINGS/BIRTHDAYS PARTYS/ANNIVERSARIES...ETC."

The application goes on to request supply of alcohol, late night refreshments, live music and performance of dance until 0500hrs.

I note from the licence application that "recorded music" was NOT requested. This appears to be an oversight on the application. Will all music played within the venue only be "live music"? Could the applicant provide further clarification.

The geographical location of the venue is at the busy mini roundabout junction of the A4005 and Manor Farm Road. There is the potential for large crowds to gather to enter the venue, depending on the nature of the event and therefore careful control of those attending must be included within the premises licence to ensure public safety.

The requested closing/licensable activity terminal times of 0500hrs is very late indeed and unusual for the vast majority of the "events" described, which leaves a lot of possibilities for the definition of the "etc." mentioned above. The Police Licensing team has seen a spate of events management and banqueting hall locations try to branch out into areas, such as the "pop-up" bar/nightclub business. Those hiring the venue are often a third party promoter who give assurances of how they can organise the event themselves for the business in question. However, the ultimate responsibility for the venue and its running are those with their names on the premises licence and the DPS. The "transient" club promoter doesn't have a vested interest or responsibility for the premises licence. When they sell tickets in advance, or on the door, the focus seems to be on making money and not monitoring public safety or adhering to the venues capacity. Given the concerns mentioned and in consideration of the local residents, Police would request an earlier closing time and cessation of licensed activities. This would greatly assist in the necessary adherence to licensing responsibilities.

I would also welcome the applicant accept that the licensable activities of sale by retail/supply of alcohol and late night refreshment ceases 30 minutes prior to actual closing time to allow the patrons to finish their drinks and food without rushing them and assist in the dispersal of the customers/attendees.

A number of the following conditions requested by Police are similar in nature to what the applicant has stated they would put in place. The wording used in the Police definitions of the requested conditions are to provide a specific definition to ensure clarity over the licensing responsibilities.

Police require the following points to be included in the operating schedule or added as conditions on the premises licence.

1) The premises shall install and maintain a comprehensive CCTV system to the satisfaction of the police. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Recordings shall be made available immediately upon the request of Police or authorised officer in accordance with the Data Protection Act 1998 throughout the

preceding 31 day period. A CCTV monitor screen shall be displayed in full view of customers.

- 2) A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member shall be able to show Police recent data or footage with the absolute minimum of delay when requested.
- 3) There shall be a personal licence holder on duty on the premises at all times when the premises are authorised to sell alcohol.
- 4) Door supervisors shall wear clothing that can be clearly and easily identified on CCTV.
- 5) A suitable number of door supervisors of a suitable gender mix, shall be employed from 2000 hours on any day when the premises are open for the sale of alcohol past 2300 hours.
- 6) No drinks shall be served other than in plastic or toughened glasses.
- 7) A "Challenge 25" policy shall be adopted and adhered to.
- 8) A sign stating "No proof of age No sale" shall be displayed at the point of sale.
- 9) The designated queuing area shall be enclosed within appropriate barriers to ensure that the footway is kept clear.
- 10) Any queue to enter the premises which forms outside the premises is orderly and supervised by licensed door supervisors so as to ensure that there is no public nuisance or obstruction to the public highway.
- 11) A sound limiting device located in a separate and remote lockable cabinet from the volume control shall be fitted to any musical amplification system and set at a level determined by and to the satisfaction of an Environmental Health Officer to ensure that no noise nuisance is caused to local residents. The operational panel of the noise limiter shall then be secured to the satisfaction of an Environmental Health Officer or Licensing Authority authorised officer. The keys securing the noise limiter cabinet shall be held by the licence holder or authorised manager only, and shall not be accessed by any other person. The limiter shall not be altered without prior agreement of the Environmental Health Officer.
- 12) No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
- 13) Loudspeakers shall not be located in the entrance lobby or outside the premises building. Loudspeakers and other sound amplification equipment must not be directed outwards towards any street or installed externally to the Premises
- 14) All windows and external doors shall be kept closed between 21:00 hours and 08:00 hours, or at any time when regulated entertainment takes

place, except for the immediate access and egress of persons.

- 15 ) There shall be no sales of alcohol for consumption off the premises.
- 16) There shall be no self-service of spirits on the premises.
- 17) Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and leave the area quietly.
- 18) Prominent signage indicating the permitted hours for the sale of alcohol shall be displayed so as to be visible before entering the premises, where alcohol is on public display, and at the point of sale.
- 19) Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises during the periods when alcohol is authorised for sale.
- 20) An incident log shall be kept at the premises for at least 12 months, and examined on a regular basis by the DPS and the date and time of each examination will be endorsed in the register.

The register shall be made available on request to an authorised officer of the licensing authority or the Police, which will record the following:

- (a) all crimes reported to the venue, or by the venue to the Police
- (b) all ejections of patrons
- (c) any complaints received
- (d) any incidents of disorder
- (e) seizures of drugs, offensive weapons, fraudulent ID or other items
- (f) any faults in the CCTV system or searching equipment or scanning equipment
- (g) any refusal of the sale of alcohol
- (h) any visit by a relevant authority or emergency service.
- 21) no alcohol shall be consumed more than 30 minutes after the permitted hour for the supply of alcohol
- 22) In addition to any other training, the premises licence holder shall ensure all staff are trained to prevent underage sales, to maintain the refusals book, enter sales correct on the tills so the prompts show when appropriate and monitor staff to ensure their training is put into practise.
- 23) The Licensee shall ensure that at all times when the public is present there is at least one competent person able to administer First Aid, that an adequate and appropriate supply of First Aid equipment and materials is available on the Premises and that adequate records are maintained in relation to the supply of any First Aid treatment
- 24. (a) At least 14 days before any "significant event" is held at the Premises, the Designated Premises Supervisor must serve on the Harrow Police Licensing Unit a the Metropolitan Police approved Risk Assessment Form.

- (b) A "significant event" is an event that is:
- (i) promoted / advertised to the public at any time before the event, and
- (ii) predominantly features "DJs" or "MCs" performing to a recorded backing track, and
- (iii) is provided between the hours of 10pm and 4am.
- 25) The Designated Premises Supervisor shall maintain a register/log of licensed door supervisors indicating the number of licensed door supervisors on duty, their identity, contact details including addresses and phone numbers and the times they were on duty. A copy should be available immediately upon request to officers of the the Metropolitan Police or the Licensing Authority.
- 26) No more than 15 customers are permitted in the outside smoking area at any one time.
- 27) The Premises must implement a "Challenge 25" policy whereby all customers who appear to be under 25 must produce photographic identification in the form of a passport, driving licence or Proof of Age Scheme (P.A.S.S) approved identification before being allowed to enter the Premises whilst licensable activities are taking place.
- 28) Individual records shall be kept at the premises of the real names, stage names and addresses of all Performers working at the premises. The record will include either a copy of their birth certificate, current passport, EU driving licence or national identity card and shall be made immediately available for inspection by the Police and/or the Licensing Authority upon request.
- 29) There will be no sexual or relevant entertainment conducted on the premises.

#### **Relevant Entertainment** is defined as:

- (a) any live performance; or
- (b) any live display of nudity;

which is of a nature that, ignoring financial gain, it must reasonably be assumed to be provided solely or principally for the purpose of sexually stimulating any member of the audience (whether by verbal or other means).

### **Hours Premises is Open to the Public**

MON-SAT: 18.00hrs - 02.00hrs

SUN: 18.00hrs-0100hrs

### **Supply of Alcohol**

MON-SAT: 18.00hrs - 01.30hrs

SUN: 18.00hrs-0030hrs

#### **Live Music**

MON-SAT: 18.00hrs to 02.00hrs SUN: 18.00hrs to 0100hrs

## **Late Night Refreshments**

MON-SAT: 23.00hrs – 01:30hrs

SUN: 2300hrs-0030hrs

Yours Sincerely,

PC Gary Norton 2965NW Barnet/Brent/Harrow Licensing NorthWest Partnership & Prevention Tel:07500993899

The boroughs of Brent, Barnet and Harrow merged into the North West Basic Command Unit in November 2018 due to corporate restructuring. The geographical area is known as NW BCU. The service you receive from us will not change, however some recognised details such as email addresses and shoulder numbers will. For more information, visit <a href="https://www.met.police.uk/news/met-announces-changes-to-local-policing-294044">www.met.police.uk/news/met-announces-changes-to-local-policing-294044</a>.

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